

# Mai Osama Abdel-fattah Hassan

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## JOB OBJECTIVE:

Seeking a challenging opportunity in the field of communication engineering, within a multinational corporation to gain experience, enhance my skills and expand a promising future career.

I am highly motivated individual who enjoys working in a creative business environment. My attitude and experience are key drivers in delivering success. I bring professional integrity and full commitment of my energy and experience to any undertaking.

## EDUCATION:

### *Bachelor of Communication Engineering*

Helwan University (1999-2004)

### Secondary

Al Manaseer Girls Secondary School  
United Arab Emirates (1997-1999)

## PROFILE:

- Able to work under pressure.
- Eager to learn.
- Active, friendly, listener, helpful.
- Communicate equally well with technical and business staff.
- Proven effectiveness in coordinating and teamwork.
- Able to solve problems and handle them.

## EXPERIENCE:

- **#ICDL Instructor**

Working as ICDL Instructor at Cairo University and trying to be accreditation tester from UNISCO.

- **# IT Engineer (4/2008 – 11/2008)**

**Work at Youssef Allam Company as server administrator and IT engineer.**

**Microsoft office:** Word, Access, PowerPoint, Excel, Publisher

**Operating systems:** Windows XP, Windows Server

**Hardware:** PC, printers, faxes, flash disks, CD writers, all Network wires/cables, all network jacks, switches and routers, computer architecture, microprocessor, signal processing.

**Graphic Design:** Photoshop and Auto CAD, Image Processing.

**General:** Downloading, installing and uninstall programs, Formatting computers and other hardware and fixing simple problems that may effects the computer. Excellent in the Internet applications.

- **# Survey Egypt Work (2007)**

According to the Cabinet we make surveys in different fields such as social, politic and economic. We ask people according some questions about their opinion and their suggestions. Finally we make database and make statistical about each survey to help amenable to get decision.

- **#Final Year Project: Face Recognition (2004) – Achieved Excellence**

Our project is to recognize and identify faces by using the computer, there are many datasets involved in this project & the capability of the face recognition is to find exact match of a face image from an image database project.

## TRAINING COURSES:

- **Oracle 10g developer**

SQL, PL/SQL, Forms, Reports

- **MCSE – 2008**

-Attend and finish Managing and Maintaining a Microsoft Windows Server 2003 Environment

- Planning and Maintaining a Microsoft Windows Server 2003 Network Infrastructure

- **AutoCAD 2008**

- Study 2D diagrams

- **International Computer Driving License (ICDL) – 2007**

-International Certificate

- **PBX (AVAYA Definity) at Etesalat Innovations Company (Egypt) – 2003**

-DEFINITY telephone system organizes and router voice, data, image and video transmission. It can be connected to communications paths that transmit voice and data signals between the phone system and a central office and to other public and private networks.

## **ADDITIONAL SKILLS:**

- i. Languages English and Arabic (Fluent).
- ii. Good communication skills.
- iii. Has good ability, talents and skills in customer service

## **PERSONAL DETAILS:**

**Name:** Mai Osama Abdel-Fattah  
**Gender:** Female  
**Nationality:** Egyptian  
**Date of birth:** 12/6/1981

## **REFERENCES:**

References available upon request.